Mobile Pay Now Available

ParkMobile now seamlessly integrates with your gated equipment, making it easy for consumers to use the app to pay for parking, lift the gate, and exit the garage. Rather than pay upon exit at a machine, or at a kiosk in the garage, customers can scan their ticket within the ParkMobile app and pay directly from their mobile device.
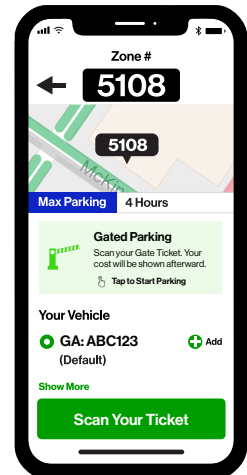
How it Works

1

The driver enters the facility and pulls a ticket from the machine.

2

Once parked, the driver enters the zone number from nearby signage into the app.
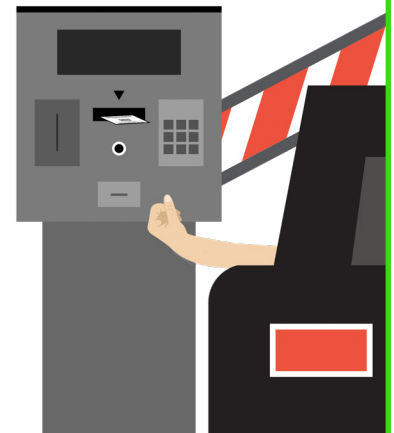
3

The driver then scans the barcode from the pulled ticket in the ParkMobile app.

4

To exit, the driver inserts the ticket into the machine, prompting the app to process payment and the gate to lift.

Frequently Asked Questions

Do I need to pull a ticket to pay on my phone?

A Yes, you still must pull a ticket, and then scan in-app for mobile payment.

How do I download the app?

A Visit the Apple app store for iPhones or Google Play for Android. Download the app, and you can pay for parking anywhere that ParkMobile is accepted in over 400 cities and over 3,000 locations.

Do I still have to go to a kiosk to pay?

A No, you can skip waiting in line and pay directly in the ParkMobile app by scanning the barcode on your ticket.

When can I make payment?

A You can scan the barcode on your ticket in the ParkMobile at any point prior to exiting the parking facility.

When will I be charged?

A Your account will be charged upon exit when you insert the ticket into the machine. The gate will automatically lift.

If a customer needs to speak with the ParkMobile customer service team, they can call 877.727.5457